

**NEW**

# BEST PRICE GUARANTEED



**BOOK  
BY  
SEPT. 30,  
2010**

## ...OR THEIR MONEY BACK!

Book your client's **winter holiday early** and they'll receive our Best Price Guarantee: if their Transat Holidays package becomes available at a lower price than the one they paid, they will be refunded the difference in **CASH!**

(Details and list of participating hotels on the following page.)



## FREE UPGRADE!

By booking early, your clients will receive a **free upgrade\*** (\$80 value) to Option Plus or CanJet Select, which includes seat selection, comfort kit and other great privileges!

## PARTICIPATING HOTELS

### BAHIA PRINCIPE ROYAL GOLDEN/GOLDEN CLUB

Bahia Principe San Juan ★★★★★  
Puerto Plata, Dominican Republic

Gran Bahia Principe  
Punta Cana ★★★★★  
Punta Cana, Dominican Republic

Gran Bahia Principe  
La Romana ★★★★★1/2  
La Romana, Dominican Republic

Gran Bahia Principe  
Cayacoa ★★★★★1/2  
Samana, Dominican Republic

Gran Bahia Principe  
El Portillo ★★★★★1/2  
Samana, Dominican Republic

Gran Bahia Principe  
Akumal ★★★★★  
Riviera Maya, Mexico

Gran Bahia Principe  
Coba ★★★★★  
Riviera Maya, Mexico

Gran Bahia Principe  
Jamaica ★★★★★  
Runaway Bay, Jamaica

### BARCELÓ PRESTIGE CLASS

Barceló Marina Palace  
★★★★1/2  
Varadero, Cuba

Barceló Cayo Santa Maria  
Beach Resort ★★★★★1/2  
Cayo Santa Maria, Cuba

Barceló Maya Colonial  
Beach ★★★★★  
Riviera Maya, Mexico

Barceló Maya Palace  
Deluxe ★★★★★  
Riviera Maya, Mexico

Barceló Punta Cana ★★★★★1/2  
Punta Cana, Dominican Republic

Barceló Puerto Plata ★★★★★  
Puerto Plata, Dominican Republic

Barceló Bavaro Palace  
Deluxe ★★★★★1/2  
Punta Cana, Dominican Republic

Barceló Los Cabos  
Palace Deluxe ★★★★★  
Los Cabos, Mexico

### NH LE MIRAGE

NH Real Arena ★★★★★1/2  
Punta Cana, Dominican Republic

### PALLADIUM IMPERIAL CLUB

Grand Palladium  
Lady Hamilton Resort & Spa ★★★★★1/2  
Lucea, Jamaica

Grand Palladium White Sand  
Resort & Spa ★★★★★  
Riviera Maya, Mexico

Grand Palladium Bávaro  
Resort & Spa ★★★★★1/2  
Punta Cana, Dominican Republic

## WHICH HOTELS ARE PART OF THE PROMOTION?

For participating hotels, please see the list on the left.

## WHAT ARE THE BOOK BY AND TRAVEL DATES?

Bookings must be made before September 30, 2010 for travel between November 1, 2010 and April 30, 2011.

## WILL THE PRICE GUARANTEE BE AUTOMATICALLY APPLIED TO MY CLIENT'S BOOKING?

No, you must request the Price Guarantee.

## WHAT ARE THE MAXIMUM SAVINGS FOR THE PROMOTION?

Clients can save up to \$400 per adult.

Children save 50% of the amount remitted to the adult.

## WHOM DO I CONTACT TO APPLY THE PRICE GUARANTEE, AND WHAT IS THE DEADLINE FOR REQUESTING A PRICE ADJUSTMENT?

Please contact the Transat Holidays Customer Care Centre up to **21 days prior to departure**.

## IN WHICH SITUATIONS DOES THE GUARANTEE APPLY?

Details of the lower priced package must be exactly the same as those of the initial package. The dates, gateway, destination, room category and flights must be identical\*\*.

## WHAT HAPPENS WHEN YOU REQUEST A PRICE ADJUSTMENT?

Once the request is studied and approved, the original booking price is adjusted. **Final payment must be made at this point.**

## CAN A PRICE ADJUSTMENT BE REQUESTED MORE THAN ONCE PRIOR TO DEPARTURE?

No, the Guarantee can only be applied once per booking file.

## DOES THE BEST PRICE GUARANTEE APPLY TO GROUPS AND EXISTING BOOKINGS?

No, it is only valid for individual bookings.

## WHAT IS THE PROCEDURE TO UPGRADE TO OPTION PLUS OR CANJET SELECT?

Enter your client's phone number in their booking file. The Information and Seat Selection Centre will contact Air Transat clients directly to get their seat selection and upgrade them to Option Plus, while the Customer Care Centre will contact CanJet clients for seat selection and CanJet Select.

## WILL THIS OFFER AFFECT COMMISSION?

No, all commissions are protected. They are calculated according to the package price at the time of booking, and not in accordance with the best price.

